## **Privacy Policy**

### 1. Thanks for choosing SpotScore!

At SpotScore LLC ("SpotScore"), we value your business and endeavor to ensure that you have the best experience with us. We understand that your privacy is important to you. Your privacy and security are both also very important to us. We do not keep much information on you. We do not share your information with advertisers. Our focus is on you and helping you in the real estate market. We do want to share with you what information we do keep, what we do with it, and explain the choices and controls that you have when using SpotScore.

This Privacy Policy ("Policy") will explain this in greater detail.

### 2. What is this Privacy Policy?

The Policy applies to all your interactions with SpotScore. These will be referred to as the "SpotScore Service". The terms governing your use of the SpotScore Service are defined in our Terms of Use (the "Terms of Use").

Like everything, SpotScore will evolve over time, but those changes will be subject to this Policy as well.

This Policy will explain:

- 1. Our notification settings;
- 2. The data we collect, and how we collect it;
- 3. How long we retain it; and
- 4. How we keep your data secure

We hope this Policy enables you to better understand our privacy commitments to you. Please remember using SpotScore is your choice, and we are glad that you made the choice that you did.

### 3. Notification Settings

 Notification Settings - allows you to choose if you wish to receive communications from SpotScore, and select who can send forth communications to you.

If you have any questions about your privacy, your rights, or how to exercise them, please use email us at info@SpotScore.com.

# 4. What data do we have, and how do we collect your personal data?

We collect your personal data in the following ways:

- 1. When you sign up to the SpotScore Service, we collect certain personal data so you can use the SpotScore Service such as your name, email address, birth date, realty group and license number (applicable for agents).
- When you use the SpotScore Service we may collect location data which
  we may use to provide you with location-based information. You can
  always disable location based services on your mobile device.
- Calls between you and SpotScore may be recorded and monitored for quality assurance purposes.
- 4. SpotScore will not knowingly collect personally identifiable information from anyone below the age of 13 years.

We may use anonymized and aggregated information for purposes that include testing our systems, research, data analysis, improving the SpotScore Service, and developing new features and functionality within the SpotScore Service.

### 5. How long do we retain your data?

Our goal at SpotScore is to fulfill your real state dreams. We have no desire to sell your data. We only keep your personal data only for as long as necessary to provide you with the SpotScore Service and for essential business purposes, complying with legal obligations, and resolving disputes.

If you request it, we will delete your personal data unless, we otherwise required by legal, tax audit or accounting obligations.

### 6. How do we keep your data safe?

We strive to keep your data secure. We implement one-way encryption protection for your passwords, meaning that even we cannot decrypt them. Although no system is ever completely secure, we are committed to protecting the personal data of our users by putting in place technical and organizational measures.

You are encouraged to use a unique and strong password when accessing SpotScore.

### 7. Changes to this Privacy Policy

We may occasionally make changes to this Policy.

If we need to make material changes to this Policy we will alert you by sending a notification though within the SpotScore Service, or by sending an email.

#### 8. How to contact us

If you have any questions about this Policy, please email us <a href="mailto:info@SpotScore.com">info@SpotScore.com</a>, or write to us at the following address:

SpotScore USA Inc. 203 N.E. Front Street

Suite 101, Milford, Kent County DE 19963

Thank you for using SpotScore!